



Rental Terms and Conditions for motorhomes – Netherlands*

Dear Hirer,
Your contract partner is the respective local rental station that will hand the vehicle over to you. Therefore, upon conclusion of a contract on the booking of a motorhome, the following Rental Terms and Conditions (to the extent effectively agreed) will become part of the contract coming about between the partners and licensees of Rental Alliance GmbH, i.e. the respective local rental station (herein after referred to as the „Rental Company“) and you. Please read these Terms and Conditions of Business carefully.
(*Translation only. The only legally binding version of this document is the German one.)

Driver:

The driver must be at least 23 years old. In addition, the driver must have been in possession of a valid driving license required for the rented vehicle for at least 3 years. The delivery of the Vehicle requires the presentation by the Hirer and/or driver(s) of the driver's license and the valid identification card/passport at the time of taking possession. If a delay in taking possession occurs due to the non-presentation of said documents, such delay shall be at the expense of the Hirer. If such documents cannot be presented at neither the agreed time for taking possession, nor within a reasonable grace period thereafter, then the Rental Company shall be entitled to withdraw from the contract. The cancellation provisions shall apply.

The Rental Company or the official authorities of the country may require the presentation of an international driver's license (for non-EU citizens). Exclusively the persons named in the vehicle reservation are entitled to drive the vehicle. In case, a person other than the stated driver shall drive the vehicle that must be notified before the beginning of the rental period. In such case, also the other driver concerned must submit a driving license that is valid for the respective period.

Rental Period:

The rental period begins, according to the date set forth in the rental contract, on a working day after 4 p.m. (as agreed) and ends on a working day at 10 a.m. Upon request, the vehicle can also be made available or returned on a Saturday for an additional charge and exclusively if that has been agreed before. It applies to all days that a contractual penalty shall be payable if the vehicle is returned after 10 a.m. An extension of the agreed rental period is only possible after the Rental Company has given its respective approval. If the rental form has not given its approval, the Hirer must pay, for every day or part of a day that the vehicle is returned late, a contractual penalty according to the respective weekly rate plus an amount of € 400. This shall not apply in case the Hirer can prove that the rental period was exceeded due to a technical defect of the vehicle and that the Hirer notified the Rental Company of that defect immediately after it had occurred.

If the vehicle is returned early before the agreed rental term has expired, there will be no refund of rental charges.

Against a charge to be paid in advance, the Vehicle can be returned at another Rental Company's station, which, however, can only be done when approved by the Rental Company and agreed before the beginning of the rental period.

Insurance and Excess:

The Vehicle is covered by statutory motor vehicle third-party liability insurance with an insurance cover of up to € 2.500.000 per case of damage. Moreover, the Vehicle itself is insured in case of damage under a comprehensive motor insurance. The insurance premium is completely included in the rental charge; you will find an international insurance certificate (so-called Green Insurance Card) among the vehicle documents. Per case of damage, the Hirer must bear an excess to a maximum amount of € 1.000. If necessary, the excess is set off against the security deposit. Any damage not covered by the insurance, such as for example damage caused by alcohol- or narcotics-related unfitness to drive, by leaving the vehicle to an unauthorized driver, etc., are completely at the Hirer's expense. Any damage to the interior and/or the inventory is not covered by the insurance either so that respective costs of repair or replacement must be completely borne by the Hirer. The Rental Company is not liable for any damage, whether direct or indirect, caused by acts of the Hirer.

Repair and Defects:

Despite good care and preventive maintenance, there may occur a mechanical defect in the Vehicle during the trip. In such cases, repair work may exclusively be performed by a dealer of the respective (superstructure/vehicle) brand. In case of any repair and also damage exceeding an amount of € 150 the Hirer is obliged to enter into contact with the Rental Company immediately and follow the instructions given by the Rental Company. The Rental Company will provide for counselling with regard to a correct handling or for arrangement of the repair. All repair work on both, the exterior and interior of the Vehicle must be carried out by experts. Any unnecessary repair shall be at the Hirer's expense. The costs of repair incurred by the Hirer shall be reimbursed against submission of the specified repair invoices (made out to the Rental Company) and handing over of the replaced parts.

The Rental Company has insured the Vehicle for cases of a transport back. This insurance contract was concluded with the ANWB (Dutch ADAC) so that, in case of serious damage or defects that make any further use of the vehicle impossible, a transport will be taken care of. Under such circumstances, the Hirer must not only immediately contact the Rental Company under the phone number:

Rental Company 0182-619479 (only available during the day), but also the

ANWB Alarm Center (+31(0)70-3141414 available day and night).

Among the vehicle documents, there is also a European damage report form in which a possible damage as well as the data of the other party are to be stated. This form is to be submitted to the Rental Company upon arrival.

Destinations:

All countries stated on the Green Insurance Card can be visited with the Vehicle.

All costs incurred (by our company) as a consequence of criminal activities or traffic offences committed by the Hirer or a passenger are to be borne by the Hirer. Any fines imposed are charged to the Hirer's account.

Utilization of the Vehicle:

The Hirer must treat the Vehicle in an extremely conscientious and careful manner. In all of our vehicles, smoking is not allowed. The Hirer has to see to it that he/she himself/ herself as well as each of the other drivers stated in the rental contract always has the knowledge as well as the physical and mental ability required for driving the vehicle. The Hirer is obliged to check the oil and coolant levels as well as the tire pressure regularly. Moreover, the Hirer has to comply with the written instructions enclosed with the vehicle documents. The Hirer is obliged to keep the vehicle and return it to the Rental Company in a good condition.

Reservation and Payment:

When making the reservation, legitimation by means of the identity card is required. Moreover, a valid driver's license must be submitted. To confirm the booking a deposit of 50% of the rental charge must be paid. After receiving the payment, a booking confirmation will be sent to the Hirer. Only then will the reservation become binding on both parties. If the Hirer exceeds this deadline written in the offer the Rental Company will cease to be bound by the reservation. The remaining amount according to the rental contract must have been settled not later than 6 weeks before the beginning of the rental period. With regard to the security deposit to an amount of € 1.000 for the Vehicle the Hirer has to do the payment by a MasterCard or Visa Card when collecting the vehicle.

In case payment is not made in time, the Rental Company is entitled to rescind the rental contract unilaterally. By making a reservation, the Hirer agrees that his/her personal data may be verified. In case the Hirer fails to collect the vehicle at the agreed point of time without cancellation or only uses the vehicle during part of the agreed rental period, he/she must pay the full rental charge nevertheless.

Cancellation*:

A cancellation by the Hirer, for whatever reason, can only be made in writing and by registered letter, if possible. The day we receive the written cancellation is regarded as date of cancellation. For a cancellation

- From the beginning of a confirmed booking until 50 days before the beginning of the rental period (Pick Up), we will charge a processing fee of € 300,
- From 49 - 15 days before the start of the rental period, it amounts to 50 % of the rental price, but a minimum of € 300
- In case of a cancellation made during the last 15 days before the start of the rental period, it amounts to 80 %.
- At a later point of time or on the agreed date of start of the rental period or in the event the vehicle is not collected, the cancellation charge amounts to 95 % of the total rental charge.

For such cases, you can effect a cancellation insurance at the Rental Company. The costs of such insurance amount to 5 % of the rental charge.

*It is up to the Hirer to prove that no damage has occurred at all or to a lesser extent. The cancellation must be made in writing.

Breach of Contract:

On no account, the Rental Company shall be liable for any damage caused by a failure to make the Vehicle available in time due to circumstances that the Rental Company is not responsible for. If such failure to make the Vehicle available, however, is caused by fault of the Rental Company, the Hirer shall be entitled to compensation for the costs and the damage incurred. Such compensation is limited to an amount of € 250. If, due to the late availability of the vehicle, the rental period is reduced by more than 24 hours per rental week, the Hirer shall be entitled to rescind the rental contract for the entire period. In all cases of a late provision of the vehicle, the Rental Company will refund to the Hirer the amounts due to him/her. In case the Rental Company does not deliver the agreed vehicle, but offers an appropriate alternative instead, the Hirer must accept that. The Rental Company reserves the right to upgrade the client to an equivalent or superior vehicle.

Delivery and Return:

The Vehicle is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Company shall be entitled to charge an amount for the cleaning of the interior depending on the actual price list of the Rental Company. If the tank of the vehicle has not been filled up, we charge you for filling it up depending on our up to date price list. Any missing or defect items of the inventory list will be invoiced to you.

Any possible retention will be set off against the security deposit.

Pets:

In view of the experience we have made in the past, it is not allowed to carry along any pets in the Vehicle, unless with the express approval of the Rental Company.

Number of Persons:

It is not allowed to use the Vehicle with more persons than prescribed by law for the respective vehicle type (= specified number of seats and beds). After loading, the total weight must not exceed the permissible gross vehicle weight stated in the vehicle registration certificate (e.g. 3,500 kg), i.a. in connection with the driver's license Class B (up to 3,500 kg) or C (> 3,500 kg).

Instructions:

Before the departure or upon reservation, a DVD (security deposit of € 12.50) with an explanation of the functions and utilization of the Vehicle and its appliances and accessories can be made available to the Hirer upon request. In case there are any further questions regarding functions and utilization, the Hirer should ask the Rental Company before starting the trip.

Final Settlement:

Upon return, a final statement of account will be prepared and a possible amount remaining after deduction of any additional costs that may have to be paid by the Hirer will be transferred to a bank account or current account within 15 working days. When the costs to be paid by the Hirer exceed the amount of the security deposit, such costs are to be paid directly. The relevant hire charge includes: In generally unlimited mileage; specials could have limited kilometres, extra kilometres will be charge according to the valid price list. The bicycle racks are not suitable for E-Bikes.