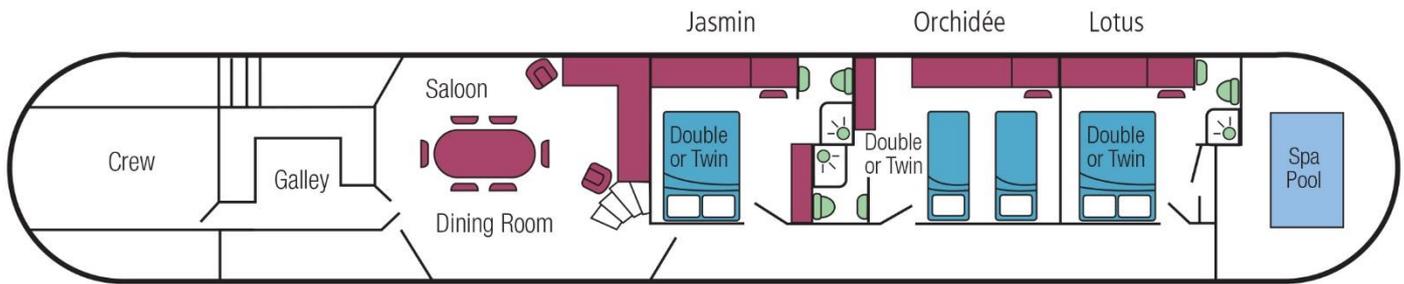


Clair de Lune - Fact Sheet



Barge Specifics



Former purpose: Ex Freight Barge carrying cocoa
Dimensions: 100ft (30.48m) x 16ft 6" (5.05m) which is the maximum navigable size for a craft on the Canal du Midi
Year converted to a Hotel Barge: 1998
Generators: Two generators 14 and 24 KVA (housed in soundproofed cocoons)
Main Engine: Daf 6 cylinder 160hp 2300rpm
Maximum Speed: 9 knots
Water & fuel capacity: 9 tons of water and 3 tons of fuel

Your crew on board

Crew of 4: Captain, Tour Guide/Deckhand, Chef & Housekeeper
Nationality of Crew: Generally speak English and French

Accommodation on board

Maximum 6 passengers / 3 suites
All Suites can be configured with twin or double beds.

All beds face the large panoramic windows which all open. All cabins have a writing desk with chair and have a fitted closet with hanging space, shoe storage and drawers. There is also storage space in drawers under the beds for empty suitcases.

Cabin Sizes

All 3 Junior Suites are the same size: 135ft² (12.5m²) which includes the bathroom.
Ceiling height in all cabins is 6ft 7" (2.05m).

Size of beds:

As a single they are 2ft 7" x 6ft 3" (0.8m x 1.9m).
As a double they are 5ft 3" x 6ft 3" (1.6m x 1.9m).

Bathrooms: Each Junior Suite has a stylish en-suite bathroom with hair dryer, shower, wash basin and WC. All are supplied with washing gel, hand soap, shampoo, towels and bathrobes.

Jasmin & Orchidee: 5ft 1"² (1.57m²)
Lotus: 4ft x 4ft 6" (1.24m x 1.39m)
Ceiling height in all bathrooms is 6ft 5" (1.99m)

There are portholes in Jasmin & Lotus bathrooms but not in Orchidee.

All sizes are approximate.

Climate Control

Each suite has Air Conditioning & Central Heating.

Computer and Telephone

Complimentary Wi-Fi is available on board for guests bringing their own appliances. Connectivity can be limited in remote locations.

There is no passenger telephone on Clair de Lune.

Currency

The local currency in France is the Euro.
We are unable to accept credit or debit cards on board.

Cycling & Walking

You are welcome to walk or cycle using the on board bicycles as often as you wish. Most guests choose to disembark the barge at a lock and visit local villages, returning to the canal and meeting the barge a little further along. The barge travels at a slow speed therefore catching up is not a problem.

There are 6 Touring Bikes on-board (2 large men's, 2 small women's and 2 unisex). Children's bikes, helmets and child bike seats can be arranged if required on request - please contact our reservations department at least 8 weeks prior to departure.

Dining Room & Saloon

The Saloon is 323ft² (30m²) and is furnished with two sofas, coffee table, a fully stocked Bar with a drinks cabinet and fridge and the dining table which seats all guests at single sittings. Beautiful Mediterranean sycamore and cherry wood furnishings lend a sophistication to the modern and relaxing interior.

The wooden interior of the saloon and the cabins comes from the Plane trees which line the Canal du Midi.

The height of the saloon is 7ft 3" (2.2m).

Electricity

The barge is wired for 220 and 240 volts but not 110 volts. We suggest you bring an adapter for your particular appliance, which corresponds to the standard French two-pin plugs. If you wish to use an electrical appliance on board, please speak to a crew member on arrival to ensure it is suitable for the barge's electrical system.

European Waterways cannot be held responsible for unforeseen voltage fluctuations which sometimes occur when swapping from one voltage system to another.

Excursions

The Clair de Lune minibus is an air conditioned Mercedes Vito which seats 8 passengers plus driver. It is used for transfers and excursions during your cruise.

For charter bookings, the itinerary can be adapted to suit your group's particular needs. If a destination or excursion is within a reasonable distance of the barge, we will do everything possible to arrange it. Please speak with our Reservations team in advance of your cruise and we can pre-arrange with the Captain.

Any guests not wishing to participate in an excursion are welcome to stay on board.

Facilities on board

- 5 person Spa pool (hot tub) on the sundeck (heated to 40 degrees)
- Bicycles (See Cycling & Walking)
- A small library of books and maps
- A collection of board games
- Boules
- Binoculars for watching the wild bird life
- Hi-Fi system with CD player - Guests are welcome to bring their favourite CD's from home.

Food & Drink

All meals on board are prepared fresh by your chef and most meals are a set-menu (there is no choice available).

We are able to arrange special meals, e.g. vegetarian / no fish / vegan etc, and we are able to cater for any preferences or allergies. However it is most important that we are notified of any specific requirements at least 8 weeks prior to your departure date. Failure to notify European Waterways in advance of your cruise may result in disappointment on board.

There is no assigned seating for meals and the dining room on board Clair de Lune accommodates all guests at a single sitting.

Breakfast: Your day on the Clair de Lune starts with a wholesome and balanced variety of breakfast foods, along with oven-warm breads & pastries, freshly-squeezed orange juice and hot beverages.

Lunch is a discovery of delectable regional specialities, in the chef's fashion, served in a relaxed but refined style.

Dinner is a candlelit four-course gourmet experience where our chef showcases his repertoire of dining delights. Harmonizing food and wine is essential to the dining experience and our sommelier chooses only the best of locally produced wines to compliment chef's exquisite cuisine.

Captain's farewell dinner is held on the last night of your cruise. Guests may choose to dress slightly formal.

Drinks included in the cruise price: Non-alcoholic beverages and regular or decaffeinated tea and coffee, whole or low fat milk, are offered with all meals. The well-stocked bar is open 24 hours, which includes wines, spirits, beers & soft drinks. All wines are provided with meals and there is a Champagne welcome on arrival.

Drinks not included in the cruise price: Some Champagne (with the exception of the Captain's reception) and special vintage wines, however these can be purchased in advance of your cruise at cost price – please speak to our reservation team. We do not recommend specific beverage orders unless you are chartering the whole barge.

Hot Air Ballooning

The region Clair de Lune cruises in is not suitable for hot air ballooning.

Laundry

We recommend you bring sufficient clean clothing for your cruise. There are no laundry facilities on board and we generally cruise through rural areas where laundrettes are few and far between.

Luggage / What to pack

Please try and fit everything for your cruise into one reasonably sized suitcase per person. Soft bags are preferable. There is only enough space on the barge and minibus for up to 6 suitcases and 6 pieces of hand luggage.

Practical comfort and relaxed is the norm aboard Clair de Lune and for most excursions. The dress code for dinner is relaxed and informal, however for the Farewell Dinner on the last evening, gentlemen may opt to wear a jacket and ladies to dress up a little.

The weather in the south of France is generally warm. June, July, and August is the warmest often being in the mid 30's.

Suggested things to pack:

- Light clothing including shorts and T-shirts. A sweater or lightweight jacket is recommended for evenings and the air-conditioned interiors.
- During spring and autumn, you may need medium weight clothing. A lightweight raincoat for showery times would be advisable.
- In summer, a sun hat can be useful.
- Comfortable walking shoes with textured non-slip soles are recommended.
- Clair de Lune has a spa pool so don't forget your swim wear. Towels are provided.

Medical

Please let us know in advance of your cruise if you require frequent or ongoing medical attention.

The crew are unable to administer medicines but can accompany you to a chemist for you to purchase any necessary medicines. Due to your cruise often being in a rural location, we recommend you bring all necessary medication with you.

Doctors are usually not far away for an urgent consultation and the Emergency Services can be called if required.

Problem during your Cruise

If you have a problem during your holiday, please give us the immediate opportunity to make things right. Please bring any concern to the private attention of your Captain who will often be able to solve any issue immediately.

Restricted Mobility

Please let us know in advance of your cruise if you have a physical disability and require any assistance.

Between the Cabins and the Saloon there are 3 steps with a handrail.

Between the Saloon and the Sundeck there are 6 curved steps with a handrail.

If you have restricted mobility but are able to manage some stairs with the aid of a handrail, you should have no problems.

Wheelchairs cannot be used on-board and can only be used to assist on excursions where there are often cobbled streets. Sometimes rough ground may hinder a wheelchair.

If you would like us to provide a wheelchair for your arrival, please notify our Reservations Team at the time of booking. There is a small hire charge of approximately €100 which should be paid directly to the barge Captain on arrival.

Safety and Security

Once on board your Captain will talk you through the Cruise Safety Procedures. Safety Instructions are detailed on the last page of this document.

Please note that European Waterways cannot be responsible for any valuables that you bring on board. We strongly recommend that you do not bring valuables with you unless required and that you ensure that all valuables are covered by your travel insurance.

Safes are provided in each cabin on board but cabin doors are not usually locked, for safety reasons.

Smoking

We have a strict non-smoking policy for safety reasons and for the comfort of your fellow passengers.

If you would like to smoke we request that you smoke outside or on the deck away from fellow passengers.

Sundeck

Clair de Lune has a large 39.4ft x 16.4ft (12m x 1.7m) sundeck equipped with a handsome teak table and 6 chairs for alfresco dining under a parasol.

There are 4 sun loungers and a 5-person, heated outdoor Jacuzzi (spa pool).

Tipping

Gratuities are not included in the cruise fare. Tipping is entirely discretionary but is greatly appreciated by the crew if you are fully satisfied with the level of service on board.

As a guidance our passengers on average tip approximately 5% of the full cruise fare. All tips should be given to the Captain and are shared between the whole crew on board. Please note gratuities can only be made on board by cash payment.

Transfers

For details of the Clair de Lune vehicle, please see "Excursions". All the transfers for Clair de Lune are less than 1 hour duration.

Water

Tap water in France and on board Claire de Lune is potable and bottled water is available.

Safety Instructions on Clair de Lune

On arrival the Captain will talk you through the Cruise Safety Procedures on board. In addition, it is important that all passengers are familiar with the safety instructions detailed below.

- Please follow the instructions of the Captain and crew at all times.
- Remember that decks can be slippery. Please wear non-slip shoes and do not run or jump whilst on board.
- Do not walk on the side or rear decks or outside the guard rails.
- Passengers are not permitted in the engine rooms, technical areas or crew accommodation at any time, or in the galley or wheelhouse unless accompanied by a crew member.
- Do not embark or disembark the barge unless the gangplank and handrail are in place or the crew have advised that it is safe to do so. Never do so when the barge is moving.
- Be careful when the vessel is being moored up with the barge ropes. In particular do not step into a loop in the rope or try to release the mooring rope from a bollard.
- Keep clear of any overhead obstructions and remain seated if on deck whilst the barge passes under bridges with restricted headroom.
- Do not attempt to touch the sides of any lock or bridge.
- Do not open lower deck portholes whilst the barge is moving.
- Life jacket preservers are located in designated lockers in your cabin or in designated deck lockers. Once on board, please take the time to identify their location and read the instructions.
- For fire safety reasons, smoking is not permitted anywhere inside the barge.
- The barge's equipment such as the hot tub and bicycles must only be used following preparation by the crew. Use of the bicycles and the hot tub is at your own risk. Breakable glasses are not permitted in the hot tub and alcohol consumption is not advised.
- There is an open bar policy on board. However, excessive alcohol consumption can be dangerous, particularly in a warm climate and in proximity to deep water and the Captain has the discretion to withhold alcohol if safety to passengers or crew is at risk.

In an emergency

- Keep calm. Do not return to your cabin to recover your possessions.
- If you discover a fire on board, sound the fire alarm and notify a crew member immediately. If possible, close doors behind you to confine the fire. Please take the time to identify the location of fire alarms and fire extinguishers.
- If the alarm sounds or you hear repeated continuous blasts on the barge horn, you must, if possible, assemble on the sundeck for further instructions.
- If you discover water below deck, notify a crew member immediately and go to the sundeck to await further instructions.
- If you are in your cabin and the way to the sundeck is obstructed, follow the signs to the alternative fire exit. Please take the time to identify all fire exits.
- The emergency number for fire, police or medical assistance on all public phone networks is 112.

Please ask a member of the crew on board if you require any further safety advice